

# SERVICE BULLETIN



NOTE

In the interest of preserving customer safety and satisfaction, always check for outstanding recalls whenever any motorcycle is brought into your dealership for either maintenance or service.

ROUTING	SERVICE MANAGER	SALES MANAGER	PARTS MANAGER	WARRANTY PROCESS MANAGER	LEAD TECHNICIAN	TECHNICIAN NO. 1	TECHNICIAN NO. 2	TECHNICIAN NO. 3	RETURN THIS TO
INITIAL HERE									

## M1468: 2017 - 2018 Touring and Trike - Clutch Switch Update

M1468

2018-03-12

### Reason for Revision

[Refer to Table 1.](#)

Table 1. Document History

DATE	REVISION DESCRIPTION
2018-03-02	Initial release
2018-03-02	Updated <b>Symptom of Issue</b>
2018-03-06	Updated <a href="#">Table 3</a> , <a href="#">Table 4</a> , <a href="#">Table 5</a>
2018-03-12	Updated <b>Part Numbers</b> / <a href="#">Table 5</a> , <b>Credit Procedure</b> / <a href="#">Table 6</a>

### Purpose for Service Bulletin

This bulletin informs the dealer network that a revised [LHCM \(Left hand control module\)](#) is available. The **new** parts have a stronger spring in the clutch switch to improve reliability. **New** clutch levers are also available in conjunction with the **new** [LHCM](#). The **new** clutch levers have an improved ramp design that interfaces with the switch. The **new** levers can be identified by a machined dot.

### Symptom of Issue

Touring models will not start in gear with the clutch lever pulled in. Trike models will not start in gear with brake applied and clutch pulled in.

### Motorcycles Affected

[Refer to Table 2.](#)

Table 2. Vehicles Affected

YEAR	MODEL
2017/2018	Touring
	Touring Police

YEAR	MODEL
	CVO Touring
	Trike

## Markets Affected

All markets are affected.

## Part Numbers

[LHCM](#) part numbers: [Refer to Table 3.](#)

P&A hand control lever kits. [Refer to Table 4.](#)

Clutch lever part numbers: [Refer to Table 5.](#)

Table 3. LHCM

CURRENT PART NO.	MODELS		PART AVAILABILITY	NEW PART NO.
71500419	Touring without fairing		03/06/2018	71500419A
71500128A	Touring with fairing			71500128B
71500084A	Touring CVO			71500084B
71500131A	Touring Police			71500131B
71500135A	Trike	Tri Glide®		71500135B
71500236A		Free Wheeler®		71500236B

Table 4. P&A Hand Control Lever Kits

CURRENT KIT PART NUMBER	KIT DESCRIPTION	PART AVAILABILITY	NEW KIT PART NUMBER
41700421	Black Hand Control Lever Kit	04/06/2018	41700421A
41700422	Chrome Hand Control Lever Kit		41700422A
41700423	Chrome Hand Control Lever Kit		41700423A
41700424	Edge Cut Hand Control Lever Kit		41700424A
41700425	Slotted Hand Control Lever Kit.		41700425A

Table 5. Clutch Lever

CURRENT PART NO.	MODELS	SOURCE	FINISH	PART AVAILABILITY	NEW PART NO.
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CURRENT PART NO.	MODELS	SOURCE	FINISH	PART AVAILABILITY	NEW PART NO.
36700133	Touring,	OE	Polished	03/06/2018	36700133A
	Touring Police				
36700148	Trike				36700148A
36700171	Combination <sup>(1)</sup>	OE / P&A	Black	04/06/2018	36700171A
36700172			Chrome		36700172A
36700176 <sup>(2)</sup>	Combination <sup>(1)</sup>	P&A	Edge Cut	Not sold separately	36700176A <sup>(2)</sup>
36700177 <sup>(2)</sup>	Combination <sup>(1)</sup>		Slotted Chrome		36700177A <sup>(2)</sup>
36700178 <sup>(2)</sup>	Trike		Chrome		36700178A <sup>(2)</sup>

(1) For model fitment information, see the P&A retail catalog or the Parts and Accessories section of [www.harley-davidson.com](http://www.harley-davidson.com) (English only)

(2) Not sold separately, information only.

## Required Dealer Action

### NOTE

Only replace the [LHCM](#) and clutch lever if vehicle does not start when in gear and clutch lever is pulled in.

1. Verify vehicle does not start in gear with clutch lever pulled in.
2. If vehicle does not start in gear with clutch lever pulled in.
  - a. Replace [LHCM](#) with updated unit. [Refer to Table 3.](#)
3. [Refer to Figure 1.](#) Inspect clutch lever for machined dot
4. If machined dot is not present, replace clutch lever with updated part. [Refer to Table 5.](#)

### NOTE

If an updated clutch lever is not available for install, the current lever may be used until an updated lever is available. Update the lever as soon as possible.

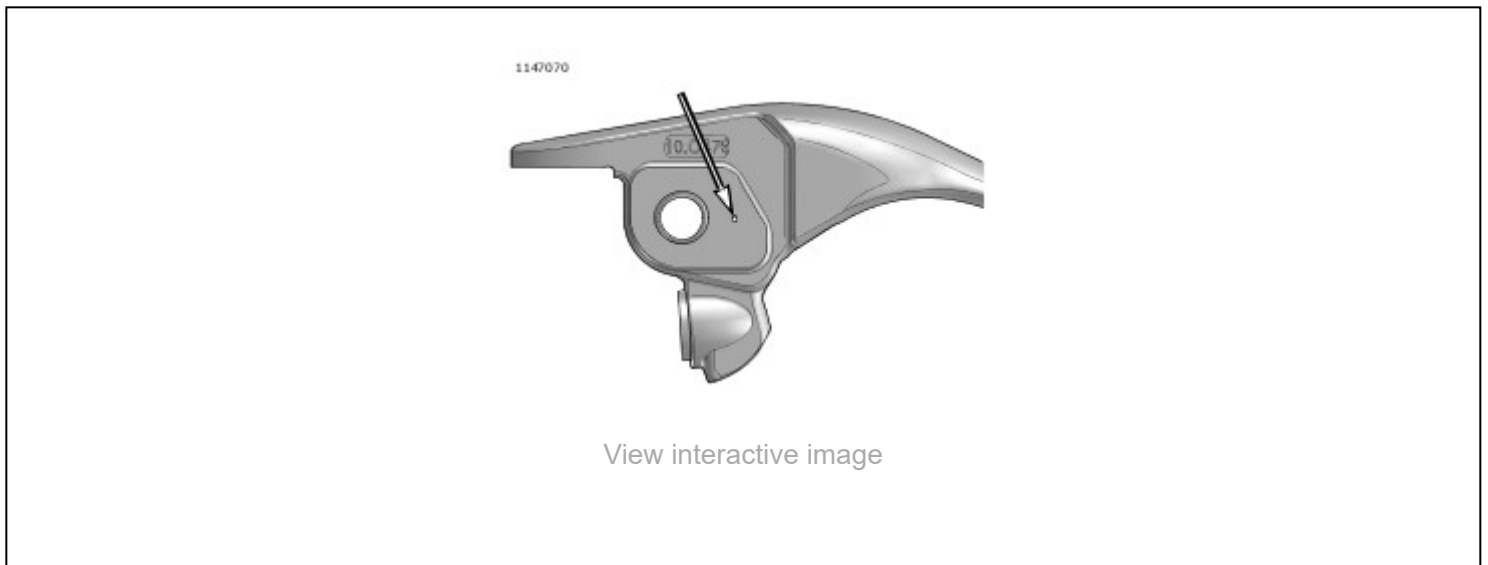


Figure 1. Machined Dot

## Dealer Inventory Instructions

1. Remove the current inventory and follow the procedure in [Return Parts](#). Refer to [Table 3](#) , [Table 4](#) or [Table 5](#).
2. File a [DFS \(Defective stock\)](#) request to gain credit for the stock removed from inventory following the Credit Procedure. [Credit Procedure](#)

## Credit Procedure

### Credit Procedure: DFS/PAM Warranty Claims

#### NOTE

- Enter bulletin number into comment section of claim.
- Do not use a [VIN \(Vehicle identification number\)](#) when submitting these claims.

Submit a claim per the table for all kits in dealer stock. [Refer to Table 6.](#)

Table 6. DFS/PAM Warranty Claims

ITEM	DATA
Claim Type	DFS/PAM - stock
Problem Part Number	See "Current Part No." columns in <a href="#">Table 3</a> , <a href="#">Table 4</a> or <a href="#">Table 5</a>
Quantity	Could vary
Customer Concern Code	9203
Condition Code	1506
Replacement Part No.	Same as "Problem Part Number"

## **Return Parts**

### **U.S. Market**

Once the claim is approved, print a return label using the Warranty Part Return process on [H-Dnet.com](https://www.h-dnet.com). Upon the receipt and inspection of the properly tagged part(s), credit will be issued.

### **Non-US Markets**

Hold all claimed parts for 60 days from date of credit issued for possible field inspection and/or request to return to factory. After 60 days, destroy and discard the parts.