



October 7, 2015

Dear Owner:

Harley-Davidson is committed to providing you and our riders around the world with high-quality motorcycles to enjoy for years to come. As you are likely aware, the company has issued several recalls on certain 2014 and 2015 motorcycles with hydraulic clutches. Our records indicate you own one or more of these models. This is not the standard of quality we expect at Harley-Davidson, and it is not the experience we aim to deliver to you.

While we have worked quickly to address and correct these issues, we want to provide you with our assurance that Harley-Davidson stands behind our commitment to quality and to customer satisfaction. To demonstrate this commitment, Harley-Davidson is extending the factory limited warranty for the hydraulic clutch engagement system on your motorcycle by two years for a total of four years of warranty coverage on this system.

No action is necessary on your part to activate the coverage. In the event that you have sold, or plan to sell your motorcycle, future owners of your motorcycle are also covered. Please contact your authorized Harley-Davidson dealer for additional details should you have any questions. Our dealers are equally committed to ensuring you have the best experience possible and are prepared to assist you.

We apologize for any inconvenience these recent recalls have caused. It is our hope that the warranty extension will provide additional peace of mind and ensure you fully enjoy your riding experience. Thank you for being a Harley-Davidson customer.

Sincerely,

A handwritten signature in cursive script that reads "Michelle Kumbier".

Michelle Kumbier
Senior Vice President, Motor Company Product and Operations
Harley-Davidson, Inc.